

## **I General questions**

### **I.1 What is your age group?**

- 1) Below 15
- 2) 16 - 20
- 3) 21 - 25
- 4) 26 - 30
- 5) 31 - 40
- 6) 41 - 50
- 7) 51-60
- 8) Over 60

### **I.2 Your gender?**

- 1) female
- 2) male

### **I.3 How often do you use your cell phone?**

- 1) daily
- 2) weekly
- 3) less frequently

### **I.4 What other mobile devices do you have?**

- 1) Psion
- 2) Ipaq
- 3) Palm
- 4) Communicator
- 5) Other PDA
- 6) Laptop
- 7) None

### **I.5 From which region do you come?**

- 1) North America
- 2) South America
- 3) Europe
- 4) Asia
- 5) Africa
- 6) Australia

## II Questionnaire for the End Users

Instructions: Choose the option that best corresponds to **your current practice or your opinion**. Choose only one option. If none of these options correspond to your behavior/view, or if you may have not thought about it, please leave the options empty.

**1= Agree, 2= Partly agree, 3= Disagree**

<b>"Work while traveling"</b>		
I use only the electronic calendar when traveling.	1	2 3
I will turn off my cell phone only when necessary.	1	2 3
When I am on journey I use my PDA daily.	1	2 3
I turn off my mobile phone during business journeys	1	2 3
I turn off my mobile phone when I am off-duty	1	2 3

<b>"Privacy"</b>		
I am afraid that somebody will "listen" my email or capture my files while sending/receiving my email.	1	2 3
I use security protocols and tools (e.g. SSL or SSH) when using Internet.	1	2 3
Security is a major problem in the Internet.	1	2 3
I am afraid of viruses, worms and Trojans.	1	2 3
I am used to shopping in the Internet.	1	2 3
I see Internet as a comfortable way of shopping but I dare not do it.	1	2 3
I am ready to make shopping in the Internet but I do not want to give my credit card number.	1	2 3
To be able to work with my laptop I need rather a private lodge	1	2 3
I do not wish that other people can see my laptop screen	1	2 3

**1= Agree, 2= Partly agree, 3= Disagree**

<b>"Attitude towards new technology"</b>	
I am enthusiastic about new technology.	1 2 3
I usually acquire the latest equipment.	1 2 3
I want my devices to indicate my lifestyle.	1 2 3
I rely on technology and mobile devices.	1 2 3
Technology is an important part of my lifestyle.	1 2 3
I find the new technology inconvenient.	1 2 3
My mobile devices indicate my personal style	1 2 3
I am interested in mobile devices	1 2 3
My mobile devices indicate the image of my company	1 2 3
Generally, I feel technology is inconvenient	1 2 3
I update my mobile devices at least once a year	1 2 3

<b>"How much am I ready to pay for it"</b>	
I am ready to be charged automatically if I get services that I need frequently.	1 2 3
I am ready to accept receiving advertisements to my cell phone if it will decrease my phone bill.	1 2 3
The cell phone is only a tool for communication and I don't want any chargeable services.	1 2 3
I need the latest communication equipment to be able to handle my work tasks.	1 2 3

*Thank you very much for your cooperation.*